

**NOTICE ON THE UNILATERAL TERMINATION
OF A DISTANCE PURCHASE AND SALE CONTRACT**

I, _____
(customer's first and last name)

from

(customer's address: city/town, street, house number)

using the following e-mail address: _____

hereby declare that I unilaterally terminate the contract on the purchase and sale of products under the invoice number and/or order number _____, of _____ (date).

In _____, on _____.

Customer's signature:

Please send us the completed form by e-mail to: webshop@coschem.hr or by mail to the following address: COS-CHEM d.o.o., Podgaj 2, 10000 Zagreb, Republic of Croatia.

**THE RIGHT TO A UNILATERAL TERMINATION OF A CONTRACT CONCLUDED OFF-
PREMISES OR AT A DISTANCE**

A consumer may, without specifying a reason, unilaterally terminate the purchase and sale contract within 14 days from the day when the goods, which are the subject of the contract, were handed over to the consumer.

In order to exercise the right to a unilateral termination, the consumer shall deliver a signed notice to the trader within the prescribed time limit stating that they are terminating the contract.

In accordance with the General Terms and Conditions of Business and Online Store Sales of the company COS-CHEM d.o.o., Podgaj 2, 10000 Zagreb, Republic of Croatia, we will confirm the receipt of your notice of unilateral termination of the purchase and sale contract by e-mail without delay.

If you exercise your consumer right to a unilateral termination of the purchase and sale contract, you shall bear the direct costs of returning the goods and the costs of any reduction in the value of goods resulting from the handling of the goods.

We can refund the amount paid under the terminated contract only after the products have been returned to us.

In order to claim a refund of the amount paid under the terminated contract for a product that, for health or hygiene reasons, cannot be resold and/or reused after being opened and/or used, you must return the product unopened/unused and in its original packaging.

The notice of the unilateral contract termination can be submitted by completing this form or by submitting another signed unambiguous notice of termination of the purchase and sale contract.